

# **KNOX COUNTY GRANTS AND COMMUNITY DEVELOPMENT**



## **ANNUAL ACTION PLAN PROGRAM YEAR 2024**

*MARCH 18, 2024 DRAFT*

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<https://www.knoxcounty.org/communitydevelopment/>

## ACRONYM AND ABBREVIATION LIST

AAP	Annual Action Plan
CAC	Community Action Committee
CAPER	Consolidated Annual Performance and Evaluation Report
CD	Community Development
CDBG	Community Development Block Grant
CDBG-CV	Community Development Block Grant- Coronavirus
CHDO	Community Housing Development Organization
CFR	Code of Federal Regulations
CHAMP	Coordinated Housing Assessment and Match Plan
Con Plan	Consolidated Plan
CoC	Continuum of Care
COSSUP	County's Comprehensive Opioid, Stimulant, and Substance Use Program
CPP	Citizen Participation Plan
ERA	Emergency Rental Assistance Program
ESG	Emergency Solutions Grant
HMIS	Homeless Management Information System
HOME	HOME Investment Partnerships Program
HOME-ARP	HOME Investment Partnerships Program- American Rescue Plan Program
HUD	U.S. Department of Housing and Urban Development
KCDC	Knoxville Community Development Corporation
KCGCD	Knox County Grants and Community Development
LMI	Persons with Low-to-Moderate-Income
MSA	Metropolitan Statistical Area
PJ	Participating Jurisdiction
PVB	Project Based Vouchers
PY	Program Year
RAD	Rental Assistance Demonstration Program
RCPG	Regional Catastrophic Preparedness Grant
SLFRF	State and Local Fiscal Recovery Funds
VASH	Veterans Affairs Supportive Housing

## PROCESS

### AP-05 EXECUTIVE SUMMARY - 24 CFR 91.200(C), 91.220(B)

#### Introduction

Situated in the heart of East Tennessee, Knox County has experienced consistent population growth over the past four decades. In 1980, the population stood at 320,000; and by 2022, the county experienced a 55 percent increase, reaching 495,000 residents. As the population continues to grow so does the need for an increased stock of affordable housing and public services.

Knox County Grants and Community Development (KCGCD) serves as the lead agency for the County's U.S. Department of Housing and Urban Development (HUD) funding allocations. Every five years, KCGCD submits a Consolidated Plan (Con Plan) to HUD. The Con Plan establishes a unified, coordinated vision for community development actions for the upcoming five years using Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), as well as CARES Act (CDBG-CV) funding. The community development and housing needs of the County are determined through citizen input and community partner collaboration.

The 2020 – 2024 Con Plan priority needs include:

1. Increase Affordable Rental Housing Opportunities
2. Increase Affordable Homeownership Opportunities
3. Provide a Wide Variety of Public Services
4. Provide Homeless Housing and Services
5. Improve the Quality of Existing Housing Stock

To address these priority needs, the County partners with the Continuum of Care (CoC), nonprofit and for-profit organizations, community groups, and other County departments.

This 2024 Annual Action Plan (AAP) represents the final year of the County's current five-year Con Plan. The AAP identifies the County's priorities for housing, community development, and public service needs for low-to-moderate-income residents and outlines the strategies, resources, and networks that will be implemented to address these needs during Program Year 2024. Program Year (PY) 2024 runs from July 1, 2024, through June 30, 2025.

#### Summarize the objectives and outcomes identified in the Plan

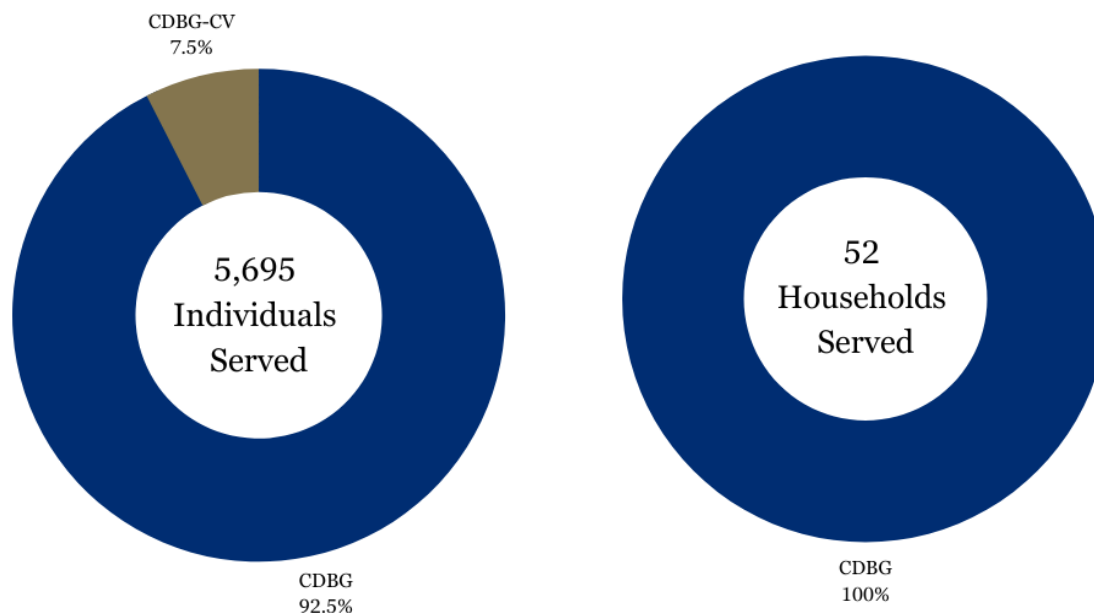
The purpose of the federal programs are to provide decent housing, a suitable living environment for the low- and moderate-income residents, and economic opportunities for low-moderate income residents. The County strives to accomplish these goals by maximizing and effectively utilizing all available funding resources to conduct housing and community development activities. With the resources made available to the County in PY 2024, the following goals have been identified and will be addressed:

- Increase Affordable Homeownership Opportunities
- Improve the Quality of Existing Housing Stock
- Provide Infrastructure to Create Affordable Housing
- Provide a Wide Variety of Public Services
- Provide Homeless Housing and Services

### Evaluation of past performance

Knox County's evaluation of its past performance is completed in a thorough Consolidated Annual Performance and Evaluation Report (CAPER). The CAPER details the performance of the outcomes and objectives identified in its associated AAP. The CAPER for PY 2022 and all other relevant HUD documents can be found on the KCGCD website at: <https://knoxcounty.org/communitydevelopment>.

The charts below represent the residents served through home rehabilitation assistance, homeless housing services, and public service needs in PY 2022.



Despite challenges with the increase in housing construction costs and demand for skilled laborers, Knox County subrecipients were successful in meeting and, in some cases, exceeding project performance goals and objectives.

Currently Knox County is implementing the PY 2023 Annual Action Plan, the fourth year of the 2020 – 2024 Con Plan.

### Summary of Citizen Participation Process and Consultation Process

The County values public involvement in defining and understanding community needs, including community development, economic development, and fair housing needs. The 2024 Annual Action Plan was made available on the KCGCD website on March 18, 2024, and paper copies were made available at the KCGCD office and two community

locations. Notice of the comment period, the hybrid Public Hearing, and the Knox County Commission Hearing date were published in the Knoxville Focus and distributed via email to all agencies engaged in the consultation process.

Details on the citizen participation and consultation process can be found in Appendix A *Knox County Grants and Community Development PY 2024 Annual Action Plan Citizen Participation Opportunities*.

### **Summary of public comments**

Pending conclusion of the public comment period from March 18, 2024, through April 17, 2024.

### **Summary of comments or views not accepted and the reasons for not accepting them**

Pending conclusion of the public comment period from March 18, 2024 through April 17, 2024.

### **Summary**

KCGCD is dedicated to effectively utilizing grant funding to support programs committed to creating opportunities for every resident of Knox County to thrive in an engaged and vibrant community. KCGCD partners with agencies dedicated to serving our community with programs and activities that primarily benefit low-to-moderate income (LMI) residents of Knox County through the support of the County's annual HUD allocations. This leads to fulfilling fundamental and vital needs, addressing pivotal aspects of everyday life.

## PR-05 LEAD & RESPONSIBLE AGENCIES – 91.200(B)

### Agency/entity responsible for preparing/administering the Consolidated Plan

AGENCY ROLE	NAME	DEPARTMENT/AGENCY
CDBG Administrator	KNOX COUNTY	Community Development Department
HOME Administrator	KNOX COUNTY	Community Development Department

**Table 1 – Responsible Agencies**

The PY 2024 Annual Action Plan was developed by KCGCD. The CDBG and HOME programs are administered by KCGCD through the Community Development and Community Service Division. The Community Development Division oversees programs focused on attaining and maintaining affordable housing, improving public facilities and infrastructure, and supporting economic growth in Knox County. The Community Service Division oversees public service projects and programs that focus on improving the quality of life for County residents.

KCGCD worked with partner agencies to develop the priorities outlined in this AAP.

### Consolidated Plan Public Contact Information

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<https://www.knoxcounty.org/communitydevelopment/>

## AP-10 CONSULTATION – 91.100, 91.200(B), 91.215(L)

### Introduction

Knox County continuously fosters transparent and meaningful community involvement in the allocation and utilization of local, state, and federal funding programs within Knox County. By actively engaging residents, local organizations, and stakeholders in action planning, it ensures that federal funds are directed toward projects and initiatives that align with community needs and aspirations. Stakeholders include affordable/accessible housing providers, social and health services agencies, and entities serving children, youth, and the elderly. The County sent emails to agencies, advising them of the Action Planning process, public hearing dates, and other opportunities to comment, and requesting comment regarding the process.

### **Provide a concise summary of the jurisdiction’s activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health, and service agencies (91.215(l))**

Throughout the PY 2024 AAP process, KCGCD consulted with non-profit organizations, government agencies, and social service providers that focus on affordable/accessible housing, homeless services, mental and physical health, and youth development. The process began with the opening of applications for CDBG funding for Construction & Infrastructure, Housing Stability, and Public Services. Two application workshops were held in a hybrid format to allow for in-person and virtual participation in January 2024. The draft of the AAP will be open for public comment for 30 days, with a public hearing will be held by KCGCD on April 4, 2024. Agencies and citizens will be encouraged to provide input at the monthly Knox County Commission work session in April as an additional public hearing opportunity before the County Commission votes on the AAP. All public hearings and the public comment period were properly public noticed in the Knoxville Focus and KCGCD’s website. Full details on the citizen participation and consultation process can be found in Appendix A of this document.

### **Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.**

Knox County is committed to mitigating homelessness among its residents and engages in active collaboration with the Continuum of Care (CoC). The Knoxville-Knox County Homeless Coalition functions as the CoC for the community. In partnership, Knoxville, Knox County and the CoC offer a variety of housing solutions, including emergency shelters, transitional housing, and permanent supportive housing, with a specific focus on households facing housing instability or chronic homelessness.

In conjunction with the City of Knoxville, Knox County has established the joint Knoxville-Knox County Office of Housing Stability. This collaborative effort involves close coordination with the CoC, Knoxville-Knox County Homeless Coalition, housing agencies, homeless service providers, and individuals with lived experience of



homelessness. Their collective focus is to shape a unified vision with shared objectives, guided by a comprehensive, data-driven, evidence-based approach at the systemic level. The primary goal is to proactively prevent homelessness, sustain family residences, and streamline access to housing options and essential services for individuals and families.

In recognition of the increasing population of individuals without stable housing, the County has placed a strong emphasis on allocating resources to evaluate and cater to the needs of homeless individuals. The County has directed CDBG and CDBG-CV funds, as well as local funds, U.S. Department of Treasury Emergency Rental Assistance (ERA), and State and Local Fiscal Recovery Funds (SLFRF) to address this issue. Funds are dedicated to services that connect persons experiencing homelessness to housing; preserving existing housing stock through its owner-occupied home rehabilitation program; and rent, mortgage, and utility assistance for individuals at risk of becoming homeless. The County will utilize its allocation from the HOME Investment Partnerships American Rescue Plan Program (HOME-ARP) to effectively respond to the needs of families and individuals experiencing homelessness or facing a risk of homelessness in the coming years.

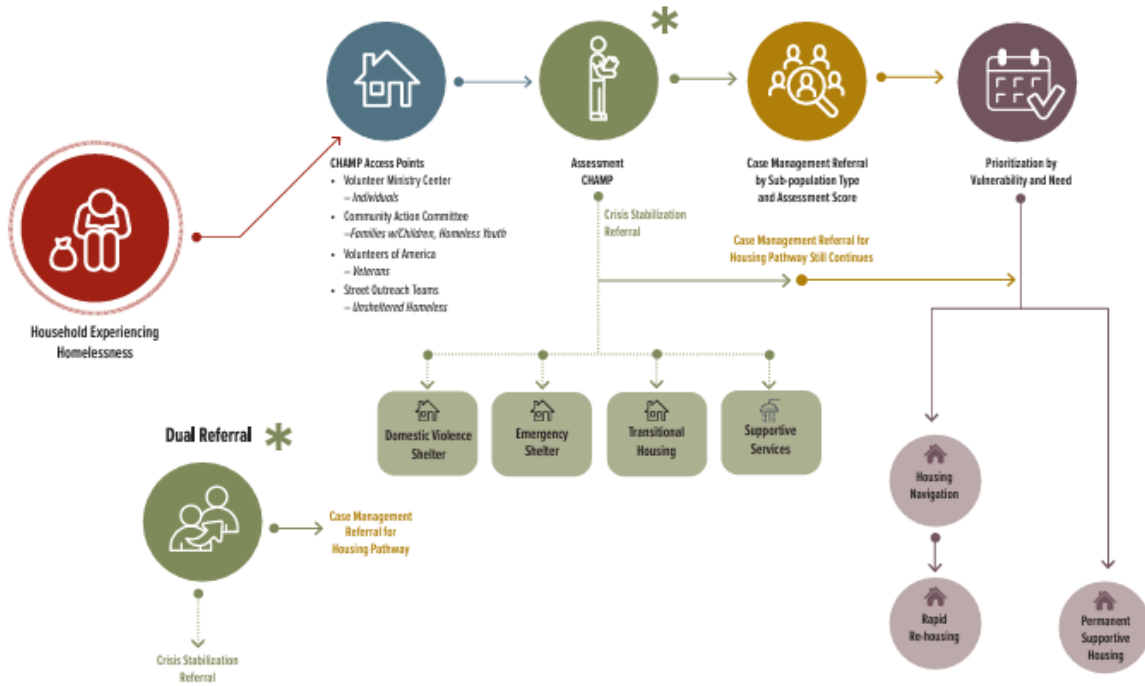
**Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS**

The Knoxville/Knox County CoC utilizes a Homeless Management Information System (HMIS) through the University of Tennessee, Knoxville Social Work Office of Research and Public Services. KnoxHMIS is integral in the community's coordinated entry system, Coordinated Housing Assessment and Match Plan (CHAMP). CHAMP is a comprehensive intake and assessment procedure involving multiple agencies, aiming to link individuals and families experiencing homelessness with the most suitable resources and housing options within the community.

While the County does not currently receive Emergency Solutions Grant (ESG) funds, the publicly disseminated data collected through KnoxHMIS informs the CoC and the County's priorities and strategies for addressing the needs of those experiencing homelessness.



## Knoxville/Knox County Continuum of Care's Coordinated Housing Assessment and Match Plan



**Figure 1 – Knoxville/Knox County CoC CHAMP<sup>1</sup>**

<sup>1</sup>  
[https://www.knoxvilletn.gov/government/city\\_departments\\_offices/housing\\_and\\_neighborhood\\_development/office\\_on\\_homelessness/homeless\\_faqs](https://www.knoxvilletn.gov/government/city_departments_offices/housing_and_neighborhood_development/office_on_homelessness/homeless_faqs)

**Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities**

*Table 2 – Agencies, groups, organizations who participated*

<b>1</b>	<b>Agency/Group/Organization</b>	United Way of Greater Knoxville
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
<b>2</b>	<b>Agency/Group/Organization</b>	A1 Learning Connections
	<b>Agency/Group/Organization Type</b>	Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
<b>3</b>	<b>Agency/Group/Organization</b>	A Step Towards Home
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
<b>4</b>	<b>Agency/Group/Organization</b>	Angelic Ministries
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-homeless Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy Anti-poverty Strategy

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
5	<b>Agency/Group/Organization</b>	Arts and Culture Alliance
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
6	<b>Agency/Group/Organization</b>	Asian Culture Center of Tennessee
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
7	<b>Agency/Group/Organization</b>	Breakthrough Corporation
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
8	<b>Agency/Group/Organization</b>	Beck Cultural Exchange Center
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

9	<b>Agency/Group/Organization</b>	Boys and Girls Club of The Tennessee Valley
	<b>Agency/Group/Organization Type</b>	Services-Children
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
10	<b>Agency/Group/Organization</b>	Bridge Refugee Services
	<b>Agency/Group/Organization Type</b>	Services-Education Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
11	<b>Agency/Group/Organization</b>	Knoxville/Knox County CAC
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

12	<b>Agency/Group/Organization</b>	Canvas Can Do Miracles
	<b>Agency/Group/Organization Type</b>	Services-Children
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
13	<b>Agency/Group/Organization</b>	Care Cuts of Knoxville
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
14	<b>Agency/Group/Organization</b>	CASA of East TN
	<b>Agency/Group/Organization Type</b>	Services-Children Services - Victims
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
15	<b>Agency/Group/Organization</b>	Catholic Charities of East Tennessee
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Children Services-Elderly Persons Services-Persons with HIV/AIDS Services-Health Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
16	<b>Agency/Group/Organization</b>	Center for English
	<b>Agency/Group/Organization Type</b>	Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
17	<b>Agency/Group/Organization</b>	Centro Hispano de East Tennessee
	<b>Agency/Group/Organization Type</b>	Housing Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
18	<b>Agency/Group/Organization</b>	ChildHelp
	<b>Agency/Group/Organization Type</b>	Services-Children Services - Victims
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
19	<b>Agency/Group/Organization</b>	East TN Children's Hospital
	<b>Agency/Group/Organization Type</b>	Services-Health Publicly Funded Institution/System of Care
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
20	<b>Agency/Group/Organization</b>	Closer Walk Reentry and Advocacy
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
21	<b>Agency/Group/Organization</b>	Cokesbury Church - Fig Tree
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
22	<b>Agency/Group/Organization</b>	Community Coalition Against Human Trafficking
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.



23	<b>Agency/Group/Organization</b>	East Tennessee Community Design Center
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
24	<b>Agency/Group/Organization</b>	Community Mediation Center
	<b>Agency/Group/Organization Type</b>	Legal Services
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
25	<b>Agency/Group/Organization</b>	Compassion Coalition
	<b>Agency/Group/Organization Type</b>	Services - Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
26	<b>Agency/Group/Organization</b>	Connect Ministries
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

27	<b>Agency/Group/Organization</b>	disABILITY Resource Center
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
28	<b>Agency/Group/Organization</b>	Disabled American Veterans - Chapter 24
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homelessness Needs - Veterans
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
29	<b>Agency/Group/Organization</b>	E.M. Jellinek
	<b>Agency/Group/Organization Type</b>	Services-Health Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
30	<b>Agency/Group/Organization</b>	Emerald Youth Foundation
	<b>Agency/Group/Organization Type</b>	Services-Children
	<b>What section of the Plan was addressed by Consultation?</b>	Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

31	<b>Agency/Group/Organization</b>	Family Promise
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Families with children Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
32	<b>Agency/Group/Organization</b>	Farragut West Knox Chamber
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
33	<b>Agency/Group/Organization</b>	FIG Solutions Inc.
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
34	<b>Agency/Group/Organization</b>	Focus Ministries
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

35	<b>Agency/Group/Organization</b>	Free Medical Clinic
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
36	<b>Agency/Group/Organization</b>	Free Indeed International Ministries
	<b>Agency/Group/Organization Type</b>	Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
37	<b>Agency/Group/Organization</b>	Freedom Schools
	<b>Agency/Group/Organization Type</b>	Services-Children Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
38	<b>Agency/Group/Organization</b>	Friends of Literacy
	<b>Agency/Group/Organization Type</b>	Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
39	<b>Agency/Group/Organization</b>	Grow Partnership Tennessee
	<b>Agency/Group/Organization Type</b>	Services-Health

	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
40	<b>Agency/Group/Organization</b>	Knoxville Habitat for Humanity, Inc
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
41	<b>Agency/Group/Organization</b>	Harmony Family Center
	<b>Agency/Group/Organization Type</b>	Services-Children
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
42	<b>Agency/Group/Organization</b>	Healing the Home
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
43	<b>Agency/Group/Organization</b>	McNabb Center
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
44	<b>Agency/Group/Organization</b>	Helping Mamas Knoxville
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
45	<b>Agency/Group/Organization</b>	HomeSource East Tennessee
	<b>Agency/Group/Organization Type</b>	Housing Services-Elderly Persons
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
46	<b>Agency/Group/Organization</b>	Knox County Public Defenders Community Law Office
	<b>Agency/Group/Organization Type</b>	Services-homeless Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
47	<b>Agency/Group/Organization</b>	Interfaith Health Center
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
48	<b>Agency/Group/Organization</b>	Knoxville Community Development Corporation
	<b>Agency/Group/Organization Type</b>	PHA
	<b>What section of the Plan was addressed by Consultation?</b>	Public Housing Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
49	<b>Agency/Group/Organization</b>	Keep Knoxville Beautiful
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
50	<b>Agency/Group/Organization</b>	Knoxville Leadership Foundation
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Children Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
51	<b>Agency/Group/Organization</b>	Knoxville Area Rescue Ministries (KARM)
	<b>Agency/Group/Organization Type</b>	Services-homeless

	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homelessness Needs - Veterans
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
52	<b>Agency/Group/Organization</b>	Knox County Health Department
	<b>Agency/Group/Organization Type</b>	Health Agency
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
53	<b>Agency/Group/Organization</b>	Knox Education Foundation
	<b>Agency/Group/Organization Type</b>	Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
54	<b>Agency/Group/Organization</b>	East TN Equity Council
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
55	<b>Agency/Group/Organization</b>	Knoxville Academy of Medicine
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs



	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
56	<b>Agency/Group/Organization</b>	Knoxville Area Urban League
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Education Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
57	<b>Agency/Group/Organization</b>	Knoxville Center for the Deaf
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
58	<b>Agency/Group/Organization</b>	Knoxville Chamber
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
59	<b>Agency/Group/Organization</b>	Legacy Parks Foundation
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
60	<b>Agency/Group/Organization</b>	Legacy Housing Foundation
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
61	<b>Agency/Group/Organization</b>	Knoxville Family Justice Center
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
62	<b>Agency/Group/Organization</b>	Legal Aid of East Tennessee
	<b>Agency/Group/Organization Type</b>	Legal Services
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
63	<b>Agency/Group/Organization</b>	Mental Health Association of East Tennessee
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
64	<b>Agency/Group/Organization</b>	Metro Drug Coalition
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-homeless Services-Employment
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
65	<b>Agency/Group/Organization</b>	Muse Knoxville
	<b>Agency/Group/Organization Type</b>	Regional organization
	<b>What section of the Plan was addressed by Consultation?</b>	Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	
66	<b>Agency/Group/Organization</b>	Next Step Initiative
	<b>Agency/Group/Organization Type</b>	Services-homeless Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homelessness Needs - Veterans
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
67	<b>Agency/Group/Organization</b>	Nourish Knoxville
	<b>Agency/Group/Organization Type</b>	Services-Health

	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
68	<b>Agency/Group/Organization</b>	The Restoration House
	<b>Agency/Group/Organization Type</b>	Services-Children Services-Education
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic Notice.
69	<b>Agency/Group/Organization</b>	Positively Living
	<b>Agency/Group/Organization Type</b>	Services-Persons with HIV/AIDS
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
70	<b>Agency/Group/Organization</b>	Raising a Voice
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence Services - Victims
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs Anti-poverty Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
71	<b>Agency/Group/Organization</b>	Renew Clinic
	<b>Agency/Group/Organization Type</b>	Services-Health

	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
72	<b>Agency/Group/Organization</b>	Sacred Ground Hospice House
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
73	<b>Agency/Group/Organization</b>	Senior Citizens Home Assistance, Inc.
	<b>Agency/Group/Organization Type</b>	Services-Elderly Persons
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
74	<b>Agency/Group/Organization</b>	SECOND HARVEST FOOD BANK OF EAST TENNESSEE
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
75	<b>Agency/Group/Organization</b>	SEED
	<b>Agency/Group/Organization Type</b>	Services - Housing Services-Employment

	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs Economic Development
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
76	<b>Agency/Group/Organization</b>	Sertoma Center, Inc.
	<b>Agency/Group/Organization Type</b>	Services-Persons with Disabilities
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
77	<b>Agency/Group/Organization</b>	Shangri-La STAR Academy
	<b>Agency/Group/Organization Type</b>	Services-Children
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
78	<b>Agency/Group/Organization</b>	The Mend House
	<b>Agency/Group/Organization Type</b>	Services-Health
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
79	<b>Agency/Group/Organization</b>	Salvation Army - Knoxville
	<b>Agency/Group/Organization Type</b>	Services-homeless

	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
80	<b>Agency/Group/Organization</b>	University of Tennessee/Knox HMIS
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Strategy
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
81	<b>Agency/Group/Organization</b>	US Dept. of Veterans
	<b>Agency/Group/Organization Type</b>	Other government - Federal
	<b>What section of the Plan was addressed by Consultation?</b>	Homelessness Needs - Veterans
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
82	<b>Agency/Group/Organization</b>	VOLUNTEER MINISTRY CENTER
	<b>Agency/Group/Organization Type</b>	Services-homeless
	<b>What section of the Plan was addressed by Consultation?</b>	Homeless Needs - Chronically homeless Homelessness Strategy

	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
83	<b>Agency/Group/Organization</b>	Volunteer Housing Partnership
	<b>Agency/Group/Organization Type</b>	Housing
	<b>What section of the Plan was addressed by Consultation?</b>	Housing Need Assessment
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.
84	<b>Agency/Group/Organization</b>	YWCA
	<b>Agency/Group/Organization Type</b>	Services-Victims of Domestic Violence
	<b>What section of the Plan was addressed by Consultation?</b>	Non-Homeless Special Needs
	<b>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</b>	Electronic notice.

### **Identify any Agency Types not consulted and provide rationale for not consulting**

KCGCD made every effort to be inclusive in its consultation.



## Other local/regional/state/federal planning efforts considered when preparing the Plan

NAME OF PLAN	LEAD ORGANIZATION	HOW DO THE GOALS OF YOUR STRATEGIC PLAN OVERLAP WITH THE GOALS OF EACH PLAN?
Continuum of Care	City of Knoxville	The Strategic Plan Priorities were developed with direct input from the Plan to Address Homelessness.
Knoxville/Knox County Office of Housing Stability	City of Knoxville and Knox County	The homeless services and housing stability Strategic Plan Priorities were developed with direct input from leadership at the Office of Housing Stability.

**Table 3 – Other local / regional / federal planning efforts**

### Narrative

Details regarding consultation are in Appendix A to this Action Plan titled *Knox County Grants and Community Development PY 2024 Annual Action Plan Citizen Participation Opportunities*.

## AP-12 PARTICIPATION – 91.105, 91.200(C)

### Summarize citizen participation process and how it impacted goal-setting

Citizen participation is an essential component of Knox County's planning efforts. Knox County values public involvement in defining and understanding community needs, including community development, economic development, and fair housing needs. KCGCD has implemented the below Citizen Participation Process to foster and promote public participation.



**Figure 2 – KCGCD Citizen Participation Process**

KCGCD begins with Pre-Engagement Preparations by identifying key stakeholders, defining engagement objectives, and referencing the Consolidated Plan. KCGCD then utilizes a mix of communication channels including but not limited to social media, email communication, newsletters, departmental website, and local newspapers, in conjunction with public hearings to reach a wide audience. The county then evaluates and implements Action Plans and processes. KCGCD strives to maintain an ongoing feedback loop with the community by continuously seeking input on program success, challenges, and recommended improvements.

## Citizen Participation Outreach

MODE OF OUTREACH	TARGET OF OUTREACH	SUMMARY OF RESPONSE / ATTENDANCE	SUMMARY OF COMMENTS RECEIVED AND ACCEPTED
Internet Outreach	Housing and Public Service Agencies	Knox County released a notification of funding opportunities for the CDBG funds on January 19, 2024. The notification was sent via email to 297 recipients and posted on the Knox County website	
Public Meeting	Housing and Public Service Agencies	Two grant application workshops were held in a hybrid format on January 24 and January 25, 2024. Across both workshops, 52 attended representing 34 different organizations. With the hybrid format, 21 attended in person at 's office and 32 attended online via Zoom.	Comments received during the application are detailed in the attached document "Knox County Grants and Community Development PY 2024 Annual Action Plan Citizen Participation Opportunities."
Newspaper Ad	Non-targeted/broad community	Knox County published a notice in the Knoxville Focus on March 18, 2024. Information regarding the Annual Action Plan comment period and public hearings were included in the Public Notice.	

MODE OF OUTREACH	TARGET OF OUTREACH	SUMMARY OF RESPONSE /ATTENDANCE	SUMMARY OF COMMENTS RECEIVED AND ACCEPTED
Internet and Print Outreach	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	Knox County residents were encouraged to share their verbal or written comments about the County's proposed Annual Action Plan. The proposed plan was made available for public comment from March 18, 2024 through April 17, 2024. A digital copy of the Action Plan was made available on the KCGCD website and printed documents were made available for inspection at the KCGCD office, Knoxville Community Development Corporation, and the Knox County Public Library.	Pending Conclusion of the comment period.
Internet Outreach	Non-English Speaking - Specify other language: Spanish Non-targeted/broad community	Knox County published a notice on the KCGCD website on March 18, 2024, regarding the Annual Action Plan comment period and public hearings.	Pending Conclusion of the comment period.

MODE OF OUTREACH	TARGET OF OUTREACH	SUMMARY OF RESPONSE /ATTENDANCE	SUMMARY OF COMMENTS RECEIVED AND ACCEPTED
Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	Knox County will conduct a hybrid-format public hearing on April 4, 2024, at 2:00 p.m.	Pending Conclusion of the comment period.
Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	The Knox County Commission will review the proposed 2024 Annual Action Plan during the April 22, 2024, regular session. Citizens are invited to attend and comment on the plan.	Pending Conclusion of the comment period.

**Table 4 – Citizen Participation Outreach**

## ANNUAL ACTION PLAN

### AP-15 EXPECTED RESOURCES – 91.220(c)(1,2)

#### Introduction

The anticipated resources listed are estimated amounts based on Knox County's PY 2023 HUD allocations. All proposed project budgets will be proportionally increased or decreased from the estimated funding levels to match actual allocation amounts.

#### Anticipated Resources

PROGRAM	USES OF FUNDS	EXPECTED AMOUNT AVAILABLE YEAR 1				EXPECTED AMOUNT AVAILABLE REMAINDER OF CONPLAN \$	NARRATIVE DESCRIPTION
		ANNUAL ALLOCATION: \$	PROGRAM INCOME: \$	PRIOR YEAR RESOURCES: \$	TOTAL: \$		
CDBG	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	\$1,102,177.00	\$0.00	\$39,699.27	\$1,141,876.27	\$0.00	Funds for housing and non-housing community development needs. Prior year resources are from PY 2022.

PROGRAM	USES OF FUNDS	EXPECTED AMOUNT AVAILABLE YEAR 1				EXPECTED AMOUNT AVAILABLE REMAINDER OF CONPLAN \$	NARRATIVE DESCRIPTION
		ANNUAL ALLOCATION: \$	PROGRAM INCOME: \$	PRIOR YEAR RESOURCES: \$	TOTAL: \$		
HOME	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	\$477,177.00	\$107,553.38	\$2,146,734.04	\$2,731,464.42	\$0.00	Funding for development of affordable housing. Prior year resources are remaining funds from PY 2018, 2019, 2020, 2021, 2022, and 2023.
Other CDBG-CV	Other – Prevent, prepare for, and respond to Coronavirus			\$108,865.62	\$108,865.62	\$0.00	Remaining funds from PY 2020 CDBG-CV funds to support mitigating the economic and health impacts of COVID-19 pandemic

**Table 5 - Expected Resources – Priority Table**

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**Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied**

The County continues collaborations with local agencies and non-profit organizations to optimize resources and enhance results in housing and community development initiatives. Leveraged resources encompass, among others, Continuum of Care dollars, Housing Authority resources, mental health, drug and alcohol services, and LIHTC. As a HOME Participating Jurisdiction (PJ), the County must contribute or match its annual HOME allocation with no less than 25 cents for each dollar of HOME funds spent on affordable housing. This match may involve:

- Cash
- Donated construction materials or volunteer labor
- Value of donated land or real property
- Value of foregone interest, taxes, fees, or charges levied by public or private entities.
- Investments in on-or offsite improvements
- Proceeds from bond financing.
- The cost of supportive services provided to families living in HOME units.
- The cost of homebuyer counseling to families purchasing HOME-assisted units

**If appropriate, describe publicly owned land or property located within the jurisdiction that may be used to address the needs identified in the plan**

Although Knox County typically does not acquire property, ownership of single-family housing may be obtained through non-payment of property taxes. These properties are auctioned biannually through a Tax Sale, enabling developers or individuals to acquire housing for potential use in accommodating LMI individuals. While specific sites are not currently designated, there could be future situations where the County retains ownership and leases the property to a housing developer to establish affordable housing.

**Discussion**

Knox County's targeted allocation of HUD funds underscores a multifaceted approach to community development. By prioritizing public services, public facilities, street improvements, and affordable housing, the county aims to enhance residents' quality of life. This strategy encompasses supporting essential services, creating vibrant communal spaces, improving infrastructure, and addressing the critical need for affordable housing. In doing so, Knox County seeks to foster a resilient, accessible, and thriving community for its residents.



## AP-20 ANNUAL GOALS AND OBJECTIVES

### Goals Summary Information

GOAL NAME	CATEGORY	GEOGRAPHIC AREA	NEEDS ADDRESSED	FUNDING
Increase Quality Affordable Rental Housing	Affordable Housing	Geographic Areas of Need County-Wide	Increase Affordable Rental Housing Opportunities	HOME: \$422,339
Provide Home Rehabilitation Assistance	Affordable Housing	Geographic Areas of Need County-Wide	Improve Quality of Existing Housing Stock	CDBG: \$416,415
Provide Homeless Housing and Services	Homeless	Geographic Areas of Need County-Wide	Provide a Wide Variety of Public Services Provide Homeless Housing and Services	CDBG: \$165,327 CDBG-CV: \$108,865
Planning/Administration	Admin	County-Wide		CDBG: \$220,435 HOME: \$46,927
Provide Infrastructure to Create Affordable Housing	Affordable Housing	Geographic Areas of Need County-Wide	Increase Affordable Homeownership Opportunities	CDBG: \$300,000

**Table 6 – Goals Summary**

## Goal Descriptions

1	<b>GOAL NAME</b>	Increase Quality Affordable Rental Housing
	<b>GOAL DESCRIPTION</b>	The County will allocate resources to enhance the availability of decent, safe, sanitary, and accessible rental housing that is affordable for low to moderate-income households. This initiative may involve the construction of new units or the rehabilitation of existing vacant units/buildings into affordable rental accommodations. The activities will encompass CHDO set-aside projects.
2	<b>GOAL NAME</b>	Provide Home Rehabilitation Assistance
	<b>GOAL DESCRIPTION</b>	The County will preserve naturally occurring affordable housing through accessibility improvements and emergency home repairs. Emergency repair assistance is aimed at preventing homelessness, safeguarding the integrity of existing housing, and addressing imminent threats to life, safety, or health. Residents have the opportunity to access grants designed to rectify deficiencies that pose significant risks, such as those endangering lives, health, or the security of their property.
3	<b>GOAL NAME</b>	Provide Homeless Housing and Services
	<b>GOAL DESCRIPTION</b>	There remains a pressing need for supportive services for households facing or at risk of homelessness within the county. Knox County has witnessed an unparalleled increase in homelessness, underscoring the urgent need for immediate assistance.
4	<b>GOAL NAME</b>	Planning/Administration
	<b>GOAL DESCRIPTION</b>	The County will ensure robust and streamlined management and supervision of its programs funded by HUD.
5	<b>GOAL NAME</b>	Provide Infrastructure to Create Affordable Housing
	<b>GOAL DESCRIPTION</b>	The County will dedicate resources for infrastructure improvements to support the development and creation of new affordable housing units.

**Table 7 – Goals Descriptions**

## AP-35 PROJECTS – 91.220(D)

### Introduction

Knox County released a notification of funding opportunities for the CDBG and HOME funds on January 19, 2024, to select the projects for PY 2024. Competitive applications were sought in three areas: Construction & Infrastructure, Housing Stability, and Public Services. Applications were accepted through February 25, 2024.

#	PROJECT NAME
1	HOME Rental Housing
2	Public Service Activities
3	Home Rehabilitation Program
4	CDBG Administration
5	HOME Administration
6	HOME CHDO Project
7	Infrastructure Improvements to Create Affordable Housing

**Table 8 - Project Information**

### Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Federal funding allocations aim to cultivate thriving communities for low- and moderate-income (LMI) households, ensuring access to decent, affordable housing, a suitable living environment, and expanded economic opportunities. In Knox County, project funding prioritization hinges on specific criteria, including focusing on areas characterized by concentrated poverty and high percentages of LMI households (where the LMI population exceeds 51% and poverty rates surpass 20%). Consideration is also given to projects that effectively address the needs of LMI residents, exhibit sustainability and long-term impact, coordinate and leverage resources efficiently, demonstrate the capacity to achieve quantitative goals, and adhere to the statutory requirements of the CDBG and HOME programs. This comprehensive approach ensures that the funded projects contribute significantly to the overall well-being and prosperity of the community.

## AP-38 PROJECT SUMMARY

### Project Summary Information

<b>1</b>	<b>PROJECT NAME</b>	HOME Rental Housing
	<b>DESCRIPTION</b>	Knox County will dedicate funding to construct affordable rental housing in areas experiencing high population growth, ensuring that residents have access to amenities and employment opportunities. This strategic investment aims to address the growing demand for affordable housing.
	<b>GOAL SUPPORTED</b>	Increase Quality Affordable Rental Housing
	<b>NEED ADDRESSED</b>	Increase Affordable Rental Housing Opportunities
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other County-Wide - Other
	<b>FUNDING</b>	HOME : \$2,606,236
	<b>PLANNED ACTIVITY</b>	Knox County will allocate its HOME funding towards at least one construction project, with the goal of enhancing the availability of affordable rental- housing units for extremely low-, low-, and moderate-income households.

<b>2</b>	<b>PROJECT NAME</b>	Public Service Activities
	<b>DESCRIPTION</b>	The needs for supportive services for households experiencing or at risk of homelessness in Knox County persist. The County will allocate funding to agencies that provide these necessary support services.
	<b>GOAL SUPPORTED</b>	Provide Homeless Housing and Services
	<b>NEED ADDRESSED</b>	Provide a Wide Variety of Public Services Provide Homeless Housing and Services
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other
	<b>FUNDING</b>	CDBG: \$1,653,276 Other - CDBG-CV: \$108,865
	<b>PLANNED ACTIVITY</b>	Provide homeless housing and services, as well as a wide variety of public services.

<b>3</b>	<b>PROJECT NAME</b>	Home Rehabilitation Program
	<b>DESCRIPTION</b>	Home rehabilitation activities will improve the conditions of existing housing stock occupied by low-and-moderate income households.
	<b>GOAL SUPPORTED</b>	Provide Home Rehabilitation Assistance
	<b>NEED ADDRESSED</b>	Improve Quality of Existing Housing Stock
	<b>GEOGRAPHIC AREAS</b>	County-Wide - Other
	<b>FUNDING</b>	CDBG : \$416,415
	<b>PLANNED ACTIVITY</b>	This program preserves naturally occurring affordable housing through accessibility improvements and emergency home repairs.

<b>4</b>	<b>PROJECT NAME</b>	CDBG Administration
	<b>DESCRIPTION</b>	Funding dedicated to the administration of the CDBG Program, planning, and management costs.
	<b>GOAL SUPPORTED</b>	Planning/Administration
	<b>NEED ADDRESSED</b>	Planning/Administration
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other County-Wide - Other
	<b>FUNDING</b>	CDBG : \$220,435
	<b>PLANNED ACTIVITY</b>	Administration, planning, and oversight of the CDBG Program.

<b>5</b>	<b>PROJECT NAME</b>	HOME Administration
	<b>DESCRIPTION</b>	Funding for the planning and administration of the HOME Program.
	<b>GOAL SUPPORTED</b>	Planning/Administration
	<b>NEED ADDRESSED</b>	Planning/Administration
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other County-Wide - Other

	<b>FUNDING</b>	HOME : \$46,926
	<b>PLANNED ACTIVITY</b>	Administration, planning, and oversight of the HOME Program.

<b>6</b>	<b>PROJECT NAME</b>	HOME CHDO Project
	<b>DESCRIPTION</b>	The HOME CHDO set-aside funds will be dedicated to the development of rental housing.
	<b>GOAL SUPPORTED</b>	Increase Quality Affordable Rental Housing
	<b>NEED ADDRESSED</b>	Increase Affordable Rental Housing Opportunities
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other County-Wide - Other
	<b>FUNDING</b>	HOME : \$70,389
	<b>PLANNED ACTIVITY</b>	Construction of rental housings for the low-to-moderate-income households.

<b>7</b>	<b>PROJECT NAME</b>	Infrastructure Improvements to Create Affordable Housing
	<b>DESCRIPTION</b>	Infrastructure project that will increase affordable housing units available to low-to-moderate-income households.
	<b>GOAL SUPPORTED</b>	Provide Infrastructure to Create Affordable Hsg
	<b>NEED ADDRESSED</b>	Increase Affordable Homeownership Opportunities
	<b>GEOGRAPHIC AREAS</b>	Geographic Areas of Need – Other County-Wide - Other
	<b>FUNDING</b>	CDBG : \$300,000
	<b>PLANNED ACTIVITY</b>	Infrastructure enhancements for affordable housing projects.

**Table 9 - Project Summaries**

## AP-50 GEOGRAPHIC DISTRIBUTION – 91.220(F)

### Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

Priority CDBG funding areas include areas where the percentage of LMI persons is 51% or higher or where poverty exceeds 20%.

### Geographic Distribution

TARGET AREA	PERCENTAGE OF FUNDS
Geographic Areas of Need	32
County- Wide	68

*Table 10 - Geographic Distribution*

### Rationale for the priorities for allocating investments geographically

Federal funds are intended to provide LMI households with viable communities, including decent housing, a suitable living environment, and expanded economic opportunities. The system for establishing the priority selection of these projects in Knox County is based on the following criteria:

- Focusing on LMI/high-poverty areas or neighborhoods
- Meeting the needs of LMI residents and responding to expressed needs
- Sustainability and/or long-term impact
- Coordinating and leveraging resources
- The ability to demonstrate measurable progress and success
- Meeting the statutory requirements of the CDBG program

## AP-55 AFFORDABLE HOUSING – 91.220(G)

### Introduction

As Knox County’s population continues to grow so does the demand for housing. In the post-pandemic world, Knox County and all of East Tennessee have become one of the fastest-growing housing markets. However, the supply of available housing has struggled to keep pace and home builders have faced ongoing challenges from labor shortages and escalating material costs. First-time homebuyers, aging individuals, and disadvantaged groups have experienced the largest shortage of options.

The current housing landscape in Knox County underscores the importance of prioritizing initiatives that uphold the preservation of naturally occurring affordable housing options and the expansion of affordability within the community. The County is dedicated to consistently monitoring housing market dynamics and adapting project strategies in response to changing circumstances.

ONE YEAR GOALS FOR THE NUMBER OF HOUSEHOLDS TO BE SUPPORTED	
Homeless	0
Non-Homeless	60
Special-Needs	0
<b>Total</b>	<b>60</b>

*Table 11 - One Year Goals for Affordable Housing by Support Requirement*

ONE YEAR GOALS FOR THE NUMBER OF HOUSEHOLDS SUPPORTED THROUGH	
Rental Assistance	0
The Production of New Units	10
Rehab of Existing Units	50
Acquisition of Existing Units	0
<b>Total</b>	<b>60</b>

*Table 12 - One Year Goals for Affordable Housing by Support Type*

### Discussion

The distribution of HUD funds will play a crucial role in steering projects focused on improving access to high-quality affordable rental housing, strengthening essential infrastructure to support the expansion of affordable housing stock, executing efforts to restore affordable single-family homes, and actively promoting the overarching objective of elevating homeownership rates throughout the community.



## AP-60 PUBLIC HOUSING – 91.220(H)

### Introduction

Knoxville’s Community Development Corporation (KCDC) serves the needs of all the public housing residents within the City of Knoxville and Knox County. KCDC owns, manages, and maintains nearly 4,000 low-income rental units across the community. Additionally, KCDC administers a program that allows over 4,000 families to secure affordable housing in the private market.

### Actions planned during the next year to address the needs to public housing

KCDC has transformed public housing in both the City and County using the HUD Rental Assistance Demonstration (RAD) program. All properties in the KCDC portfolio have undergone conversion, with the exception of Western Heights Addition (3-4), which is currently in the process of conversion. Additionally, KCDC’s newest development, Liberty Place, will provide 32 units of HUD-Veterans Affairs Supportive Housing (VASH) Project Based Vouchers (PBV) housing for homeless or at-risk-of-homelessness vets. This development is expected to open in late 2024. The resources provided through the RAD program have enabled KCDC to consistently pursue its mission. Converting units to rental-based housing grants has allowed KCDC access to the same financing options as the private sector, enabling them to leverage private capital markets for capital improvements in the public housing stock.

Modernization and rehab have been ongoing for all four KCDC high-rise properties for elderly and disabled adults. KCDC is near completion on Phase 2 of First Creek of Austin, which will add 180 units of affordable housing. Phase 3 is expected to add 161 more units in 2025. KCDC opened the first 105 mixed-income units from Phase 1 in 2022. Through a HUD Choice Neighborhoods grant, KCDC will open the first phase of mixed income housing at Western Heights in 2025 to include 76 units.

### Actions to encourage public housing residents to become more involved in management and participate in homeownership

Management actively fosters connections with their sites through community-centered activities, including recognizing graduates at their properties, hosting resource "fairs," and organizing other neighborhood-building events.

Residents actively engaged in the planning of the two latest neighborhood redevelopment initiatives, First Creek at Austin and Western Heights, through regular community meetings. The HUD Choice Neighborhood grant was awarded to KCDC for the comprehensive transformation of the Western Heights community and its surrounding neighborhood. Collaborating with community agencies is a key strategy for KCDC to enhance resident involvement.

### If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

KCDC is not “troubled” under 24 CFR Part 902.

## **Discussion**

While Knox County does not own or operate a public housing authority, Knox County actively partners with KCDC to meet the needs of Knox County residents. Through the Tennessee Housing Development Agency (THDA) Eviction Prevention program, KCGCD has worked with KCDC to keep families housed. Since November 2023, the Knox County Eviction Prevention Program has expended over \$3,975,111 in funds to serve 1,248 households. The Knox County Eviction Prevention Program prevents evictions by strengthening housing stability with financial assistance, legal representation, case management, counseling, and access to coordinated funding.

## AP-65 HOMELESS AND OTHER SPECIAL NEEDS ACTIVITIES – 91.220(I)

### Introduction

KCGCD produced the report *Homelessness in Knox County*<sup>2</sup> in collaboration with local nonprofit agencies, faith-based organizations, the City of Knoxville, and various county departments. The document was created to deepen our understanding of homelessness and help guide allocations of funding. It considers the unique impacts and available resources in Knox County to identify effective solutions for our community. While homelessness manifests uniquely for each individual or family, "significant contributors" have been identified and narrowed down to housing, mental health, substance misuse, and the need for additional support networks. With lack of accessible and affordable housing being the top response.

*Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including:*

### Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

In response to the increasing population of individuals without stable housing, the County has emphasized allocating resources to evaluate and cater to the needs of homeless individuals. CDBG and CDBG-CV funds will be utilized to support social service agencies and outreach programs that provide and assist with housing, as well as identifying additional wrap-around service needs, such as healthcare and employment. The Knoxville-Knox County Office of Housing Stability will serve as the liaison for local government, private and public sectors, and social services agencies. Active coordination across all sectors will create resilience in efforts to prevent and respond to housing instability and homelessness.

### Addressing the emergency shelter and transitional housing needs of homeless persons

Like many communities, the demand for emergency shelters and transitional housing has surged due to an increase in homelessness and a shortage of affordable housing. Emergency shelters are typically at full capacity, with extended lengths of stay. Since 2021, the median shelter stay has increased by 21%, with it being 49 days at the end of 2023.<sup>3</sup> Presently, Knox County has a capacity of 464 beds in emergency shelters and 196 beds in transitional housing.

While Knox County does not currently receive Emergency Solutions Grant funds, it continues to use the data collected by KnoxHMIS to inform planning processes and prioritization of not only HUD funding but also State and Local Fiscal Recovery Funding.

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<sup>2</sup> Knox County Grants and Community Development. (2022) "Homelessness in Knox County"

<sup>3</sup> <https://knoxhmis.sworpswebapp.sworps.utk.edu/dashboard/>

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The community-wide approach to addressing homelessness, the 2014 Knoxville-Knox County Continuum of Care Plan, emphasizes the creation of new housing and increasing economic opportunity. While the support for the Housing First and Rapid Rehousing Models is at the forefront of planning, Knox County recognizes the shortage of unoccupied units. To supplement these models, the County supports the development of transitional housing and emergency shelters to increase the options for support services for those experiencing a wide range of needs associated with unstable housing.

Per KnoxHMIS data, Knox County has seen an increase in family and youth homelessness reported in rural areas of Knox County. The County will continue to support efforts focusing on street outreach to the unsheltered homeless, especially unsheltered youth and unsheltered chronically homeless through CDBG funding.

Knox County will continue to invest in the prevention of homelessness and provide the necessary resources to maintain housing stability.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.**

Factors including increased home prices, limited housing supply, growth in population, and rental pricing increases have resulted in housing hardships for homeless and low-to-moderate-income individuals and families. Knox County will utilize CDBG and CDBG-CV funds to invest in the prevention of homelessness and provide the necessary resources to maintain housing stability. The County plans to fully utilize its allocation from the HOME Investment Partnerships American Rescue Plan Program (HOME-ARP) to effectively respond to the needs of families and individuals experiencing homelessness or facing a risk of homelessness in the upcoming year.

The Knoxville-Knox County Office of Housing Stability's primary focus is to expand and manage partnerships, align, and leverage resources, and encourage evidence-based initiatives that keep families in their homes, connect people to housing opportunities and services, and make experiences of homelessness rare, brief, and non-recurring. The office will collaborate with the local housing agencies, homelessness service providers, and residents to set a common vision with shared goals informed by a systems-level,

evidence-based approach focused on keeping families in their homes and connecting people to housing opportunities and services.

### **Discussion**

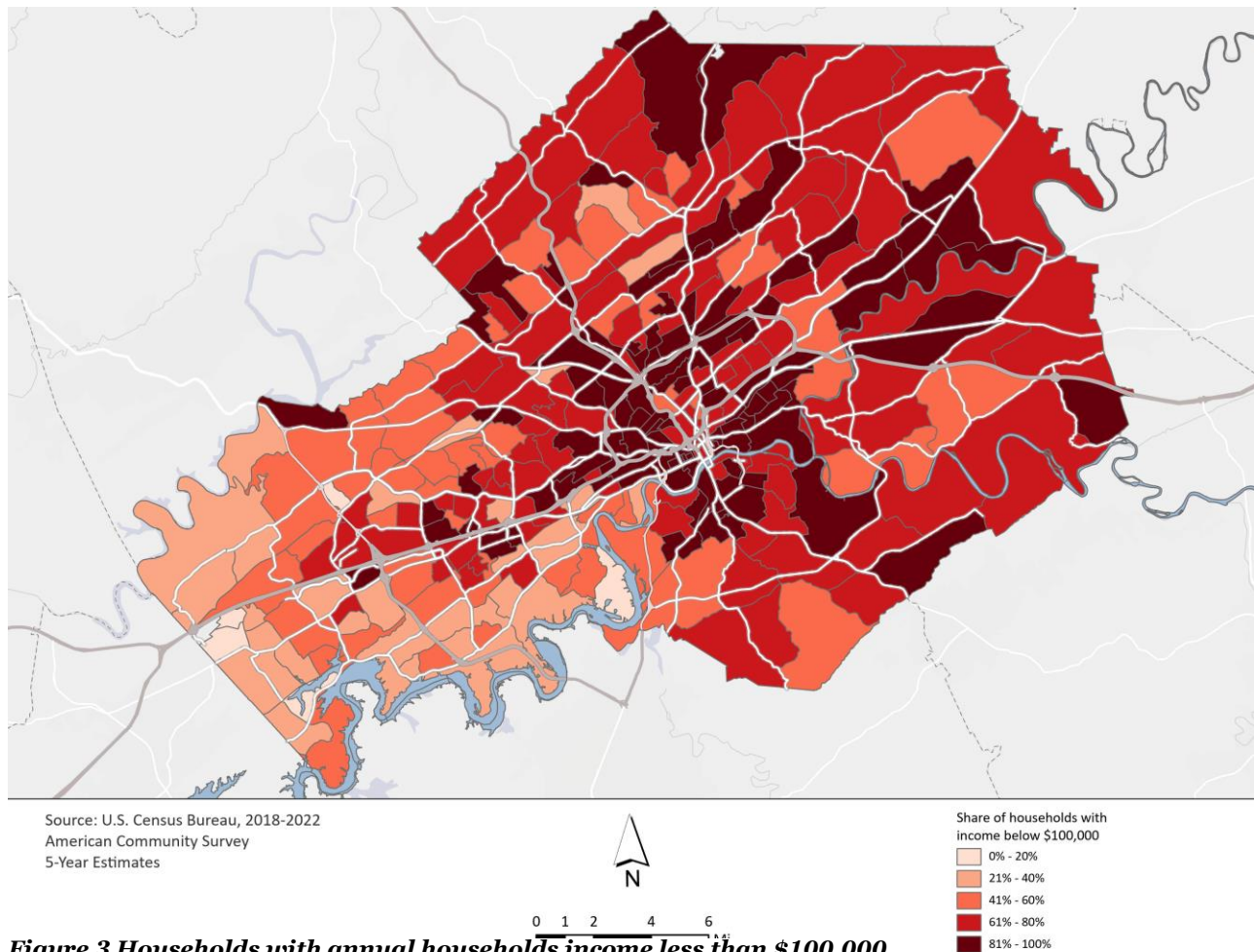
The County remains committed to its collaborative efforts, building partnerships with the CoC, non-profit entities, and faith-based organizations. This collective engagement is driven by a shared commitment to addressing the needs of residents without stable housing and offering vital support to individuals and families undergoing housing hardships. Through these alliances, the County endeavors to implement comprehensive strategies aimed at not only providing immediate assistance but also working toward the stabilization of vulnerable populations within the community. By leveraging the diverse strengths and resources of these collaborative partners, the County aims to create a more resilient and supportive environment for those facing housing challenges.

## AP-75 BARRIERS TO AFFORDABLE HOUSING – 91.220(J)

### Introduction:

According to the East Tennessee Realtors 2023 State of Housing Report, the Knoxville Metropolitan Statistical Area (MSA) home prices increased 15.9% from the previous year in Q4 2022. Rent prices continue to grow, with rents up 14.06% from the previous year, outpacing the national growth of 6.60%. This increase, along with the increased demand for both apartments and single-family rentals has led to almost half of all renter households in Knox County experiencing cost burdens and allocating at least 30% or more of their household income towards rent expenses.

A November 2023 study from Redfin<sup>4</sup>, showed that home buyers in the Knoxville MSA needed to have an annual household income of \$102,276 to buy the median-priced home in the area, with mortgage rates hitting 7% or more. The map below shows the share of households in Knox County Census Tracts with a household annual income less than \$100,000, utilizing data from the 2022 American Community Survey.



**Figure 3 Households with annual household income less than \$100,000**

<sup>4</sup> <https://www.redfin.com/news/homebuyer-income-afford-home-record-high/>

Per the 2022 *American Community Survey*, the median household income in Knox County is \$68,580.

**Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment**

Knox County is experiencing rapid growth, and the current land use rules are not conducive to sustaining this expansion. In response, the County is concluding the process of updating the Growth Policy Plan for the County in almost 20 years. Through a data-driven process, necessary updates to the plan guide growth, land use, transportation, economic development, and quality of life for residents and future residents.

Knox County champions affordable housing opportunities for both individuals and investors, making use of a variety of available resources. Additionally, the County oversees a collection of properties obtained through non-payment of property taxes, adhering to the regulations outlined in the Tennessee Code Annotated. This involves the periodic release of selected properties through annual tax sales. This distinctive approach enables interested individuals and investors to engage in bids for Knox County properties, which are offered at rates below market value. Consequently, this initiative promotes enhanced possibilities for individual and investor ownership of single-family housing within the county.

**Discussion:**

The current housing situation in Knox County underscores the urgent importance of prioritizing initiatives that uphold the preservation of naturally occurring affordable housing options and the expansion of affordable housing within the community. The County remains dedicated to actively monitoring housing market dynamics and flexibly adjusting project strategies as circumstances demand. In pursuit of these goals, the allocation of CDBG funds will play a crucial role in steering projects aimed at improving access to high-quality affordable rental housing, enhancing essential infrastructure to facilitate the growth of affordable housing stock, executing affordable single-family home restoration efforts, and actively advancing the overarching goal of increasing homeownership rates across the community.

## AP-85 OTHER ACTIONS – 91.220(K)

### **Introduction:**

The following are additional actions Knox County will take in the 2024 Program Year.

### **Actions planned to address obstacles to meeting underserved needs**

All the activities funded under Knox County's HUD allocation will address the obstacles to meeting underserved needs. Additionally, the County will identify and respond to underserved needs as they arise from self-evaluation and citizen participation. Ongoing partnerships for Public Service programs will assist with not only responding to needs but being proactive as well.

The County's Comprehensive Opioid, Stimulant, and Substance Use Program (COSSUP) funds will be utilized to provide intensive case management services and substance disorder treatment to approximately 100 individuals annually on probation with substance use disorder who are at high risk of overdose. The program will assist individuals in obtaining treatment services, including peer recovery support and recovery housing.

Knox County and TN Homeland Security District 2 have been awarded a 2023 Regional Catastrophic Preparedness Grant (RCPG). The RCPG Program helps strengthen the core capabilities needed to make sure the district is secure and can bounce back from catastrophic disasters. The 2023 grant will support increasing long-term housing stability in disadvantaged communities by developing a regional response program focused on addressing the post-disaster needs of those communities. Additionally, the Knoxville-Knox County Office of Housing Stability is actively coordinating with local churches and social service partners to establish emergency weather centers throughout Knox County in cases of extreme weather. These centers are fully operational drop-in facilities with laundry, computers, and other needs to support those experiencing homelessness.

### **Actions planned to foster and maintain affordable housing**

The County will utilize CDBG funding to improve the quality of existing housing stock through its Home Rehabilitation Program. This program preserves naturally occurring affordable housing through accessibility improvements and emergency home repairs. To better serve the residents of Knox County, KCGCD's Community Development (CD) Division is transitioning management of the Home Rehabilitation Program in-house. The CD Division will work directly with licensed contractors to perform specified repairs to the dwellings of eligible homeowners. The program provides emergency repair assistance aimed at preventing homelessness, safeguarding the integrity of existing housing, and addressing imminent threats to life, safety, or health. Residents have the opportunity to access grants designed to rectify deficiencies that pose significant risks, such as those endangering lives, health, or the security of their property.



Knox County will allocate its HOME funding towards at least one construction project, with the goal of enhancing the availability of affordable rental- housing units for extremely low-, low-, and moderate-income households.

### **Actions planned to reduce lead-based paint hazards**

Reduction of lead-based paint hazards is proactively addressed by the continuation of our Home Rehabilitation program. The County ensures provisional controls are implemented to reduce the lead-based paint hazards in the existing housing stock. Housing constructed before 1978, that are assisted with CDBG or HOME dollars, are evaluated for the presence of lead-based paint hazards, and controls or abatement are performed if identified during the assessment.

### **Actions planned to reduce the number of poverty-level families**

To better empower individuals and families toward economic self-sufficiency, CDBG and HOME dollars may be used for the following strategies:

- Support sustainable economic development through affordable housing and other community development initiatives.
- Assess projects, in part, based on their potential to promote self-sufficiency when allocating funding.
- Foster a robust relationship with the Continuum of Care system to improve and advocate for the stabilization of homeless families, promoting a transition to stable households and housing situations.
- Explore collaborative opportunities with other agencies providing a variety of services and activities with a measurable, potentially significant impact on addressing the root causes of poverty in the community.
- Strengthen initiatives to inform the public and interested individuals about available supportive services that encourage self-sufficiency and facilitate independent living arrangements.

Additionally, the Knoxville-Knox County Office of Housing Stability's primary focus will be on ensuring that individuals and families in Knox County have access to safe, affordable, and stable housing.

### **Actions planned to develop institutional structure**

Knox County is actively enhancing its capabilities and collaborating with non-profit agencies dedicated to serving LMI county residents. These agencies utilize grants to cover staffing and operational expenses related to public service and housing programs. The annual allocation of federal funding from HUD is essential, as without it, many subrecipients would need to curtail program outreach and services, thereby reducing the positive impact on the community's LMI individuals.

**Actions planned to enhance coordination between public and private housing and social service agencies**

KCGCD works to enhance the coordination between public and private housing and social services agencies by partnering with these local agencies to address the housing needs of Knox County. The County provides continuous technical assistance to ensure compliance with rules and regulations governing federal funding. Additionally, ongoing discussions with partners focus on reviewing activity accomplishments and devising creative solutions to address unique challenges encountered in the community. KCDGCD maintains and fosters relationships with service agencies by actively participating in community initiatives including the CoC and the All4Knox Housing Implementation Team.

## AP-90 PROGRAM SPECIFIC REQUIREMENTS – 91.220(L)(1,2,4)

### Introduction:

Program Specific Requirements for CDBG and HOME.

### Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	\$0.00
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan	\$0.00
3. The amount of surplus funds from urban renewal settlements	\$0.00
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan.	\$0.00
5. The amount of income from float-funded activities	\$0.00
Total Program Income	\$0.00

### Other CDBG Requirements

1. The amount of urgent need activities	\$0.00
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. <i>Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.</i>	70.00%

**HOME Investment Partnership Program (HOME)  
Reference 24 CFR 91.220(I)(2)**

1. *A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:*

Knox County is not planning on any other forms of investment.

2. *A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:*

The County will recoup a portion of its HOME assistance to the first-time homebuyer if the house does not continue to be the principal residence of the family for the duration of the affordability period.

- The homebuyer may sell the property to any willing homebuyer.
- The amount of HOME investment to be recaptured will be reduced on a prorated basis for the time the homeowner has owned and occupied the housing measured against the required affordability period.
- If the net proceeds are not sufficient to recapture the balance owed on the HOME investment as mentioned in the above bullet, plus enable the homeowner to recover the amount of the homeowner's down payment and any capital improvement investment made by the owner since the purchase, Knox County and the owner will share the net proceeds.
- The net proceeds are the sales price minus loan repayment (non-HOME funds) and closing costs. The net proceeds will be divided proportionally according to the formulas below:
  - Example: A homebuyer received \$14,500 of HOME down payment (roll-over subsidy) assistance. The total direct HOME subsidy to the homebuyer is \$14,500 and requires a five-year period of affordability. If the homebuyer sells the unit in year 3 of the five-year affordability, the PJ will forgive 60% (\$8,700) of the direct HOME subsidy and recapture 40% (\$5,800) of the direct HOME subsidy, assuming that there are sufficient net proceeds available. Again, the repayment will not exceed the net proceeds of sale.

3. *A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds. See 24 CFR 92.254(a)(4) are as follows:*

Guidelines for resale or recapture are described above.

4. *Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:*

The County does not intend to use HOME funds to refinance existing debt.

5. *If applicable to a planned HOME TBRA activity, a description of the preference for persons with special needs or disabilities. (See 24 CFR 92.209(c)(2)(i) and CFR 91.220(l)(2)(vii)).*

This is not applicable to Knox County.

6. *If applicable to a planned HOME TBRA activity, a description of how the preference for a specific category of individuals with disabilities (e.g. persons with HIV/AIDS or chronic mental illness) will narrow the gap in benefits and the preference is needed to narrow the gap in benefits and services received by such persons. (See 24 CFR 92.209(c)(2)(ii) and 91.220(l)(2)(vii)).*

This is not applicable to Knox County.

7. *If applicable, a description of any preference or limitation for rental housing projects. (See 24 CFR 92.253(d)(3) and CFR 91.220(l)(2)(vii)). Note: Preferences cannot be administered in a manner that limits the opportunities of persons on any basis prohibited by the laws listed under 24 CFR 5.105(a).*

This is not applicable to Knox County.

### **Discussion:**

Annually, the County opens a competitive application process inviting nonprofits and developers to submit funding proposals. Accessible through Neighborly, a web-based grant portal, both HOME and CDBG applications incorporate the County's grant/loan parameters, eligible activities, and compliance requirements. Technical assistance is readily available to support interested parties, addressing queries related to the grant portal and offering guidance on programmatic and regulatory obligations.

Eligible HOME beneficiaries encompass renters at or below 60% of the County's Area Median Income (AMI) and first-time homebuyers earning below 80% AMI. The County does not restrict funding beyond HUD parameters, allocating resources based on proposals aligning with the Knox County Consolidated Plan.

# APPENDIX A: KNOX COUNTY GRANTS AND COMMUNITY DEVELOPMENT PY 2024 ANNUAL ACTION PLAN CITIZEN PARTICIPATION OPPORTUNITIES

## SUBRECIPIENT APPLICATION PERIOD

Knox County released a notification of funding opportunities for the CDBG funds on January 19, 2024. The notification was sent via email to 297 recipients and posted on the Knox County website. Additionally, the United Way of Greater Knoxville shared the funding opportunity through their e-newsletter. Applications were sought in three areas: Construction & Infrastructure, Housing Stability, and Public Services. Applications were accepted through February 25, 2024.

The screenshot displays the Knox County Tennessee website. At the top, the logo and navigation menu are visible. The main content area features a 'Grants and Community Development' section with a 'KCGCD Announcements' banner. The banner states: 'Open Funding Opportunity: Knox County Community Development Block Grant applications open January 19 – February 25, 2024' with a 'Click here to check the details' button. Below the banner, there is a paragraph describing the KCGCD's role and mission, followed by an 'Emergency Rental Assistance Program – U.S. Department of the Treasury' section. To the right, a 'Get Connected' sidebar provides contact information for the City County Building, including the address (400 Main Street, Knoxville, TN 37902), phone (865-215-3980), and fax (865-215-3997).

Below the main content, a 'Grant Opportunities' section is highlighted. It features a sub-section titled 'Community Development Block Grant Funds'. The text reads: 'Knox County is accepting applications from January 19 – February 25, 2024. Three applications are available.' This is followed by a bulleted list of funding areas: Construction and Infrastructure, Housing Stability, and Public Services. Below the list, it states: 'KCGCD will provide two Application Workshops, that will be held at KCGCD's office, 405 Dante Road, Knoxville, TN 37918. Persons requiring special assistance or accommodation should contact KCGCD at 865-215-5253'. The workshop dates and times are listed: January 24, 2024 (3:00 p.m. - 4:00 p.m.) and January 25, 2024 (9:00 a.m. - 10:00 a.m.). A note mentions that virtual attendance is possible via Zoom, with the link: <https://knoxcounty.zoom.us/meeting/register/tJEduusrz8vE92cr9P64bwJbiJtyre-0OQG>. At the bottom of this section, there are two buttons: 'Notification of Funding Opportunity' and 'Application Portal'.

**Subject:** [vchandler@knoxed.org](mailto:vchandler@knoxed.org); [vmckelvy@kif.org](mailto:vmckelvy@kif.org); [will@raisingavoice.org](mailto:will@raisingavoice.org); Wright Surgenor; Jennifer Slaiman  
**Date:** Knox County Funding Opportunity: CDBG  
Friday, January 19, 2024 9:04:00 AM  
**Attachments:** NoFo- CDBG Funds PY24.pdf  
image001.png

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Good morning,

Knox County Grants and Community Development is pleased to inform you that Knox County will be accepting applications for Community Development Block Grant funds from January 19 through February 25. The purpose of the funds is to support community development with a focus on building stronger and more resilient communities through affordable housing, suitable living environments, and expanding economic opportunities, principally for the benefit of Low-to-Moderate-Income persons, families, households, and neighborhoods. Knox County seeks to address the needs of Knox County residents through three grant areas: Construction & Infrastructure, Housing Stability, and Public Services. **Please review the attached notification of funding opportunity for full details regarding program requirements, application priorities, and the application process.**

**Grant Program Details:**

*Grant Name:* Community Development Block Grant Program

*Application Period:* January 19, 2024, through February 25, 2024, at 11:59pm

**Eligibility Criteria:**

1. The organization must be located within, and serving residents of, Knox County.
2. The organization must have a Unique Entity ID (UEI) and be registered within the federal System for Award Management (SAM) database at <https://sam.gov>.
3. The organization must be registered with the TN Secretary of State and listed as "Active" at <https://tnbear.tn.gov/Ecommerce/FilingSearch.aspx> (this requirement does not apply to government agencies interested in applying).

**Application Guidelines:**

Applications are submitted online through the Neighborly software portal utilized by KCGCD for subrecipient and contract management. Applicants may access the KCGCD grants management website at <https://portal.neighborlysoftware.com/knoxcountyttn/participant#> or <https://knoxcounty.org/communitydevelopment/> (please note that due to Knox County being closed until Monday the links will not be active on our webpage until then).

**Application Workshops:**

KCGCD will provide two Application Workshops, that will be held at **KCGCD's office, 405 Dante Road, Knoxville, TN 37918**. The workshops will go over accessing the Neighborly system, eligibility, and funding priorities. There will also be time for potential applicants to ask

any questions they may have. Persons requiring special assistance or accommodation should contact KCGCD at 865-215-5253 prior to the public meeting.

**January 24, 2024**

3:00 p.m. – 4:00 p.m.

**January 25, 2024**

9:00 a.m. - 10:00 a.m.

*In person attendance is recommended, however, those who are unable to attend in-person may attend virtually by registering on Zoom:*

<https://knoxcounty.zoom.us/meeting/register/tJFudusrz8vE92cr9P64bw/bjlyre-00QG>

If you have questions, please reach out directly to me at 865-215-5253 or [alanna.mckissack@knoxcounty.org](mailto:alanna.mckissack@knoxcounty.org).



Thank you for your commitment to Knox County residents. We look forward to collaborating with community partners to achieve our shared goals.


**Alanna McKissack**

Community Relations Manager  
Grants and Community Development  
Office: 865-215-5253  
400 West Main Street, Suite 364  
Knoxville, TN 37902



[External]New Resources and Funding Opportunities

 United Way of Greater Knoxville <[abn@unitedwayknox.org](mailto:abn@unitedwayknox.org)>  
To  Alanna McKissack

 If there are problems with how this message is displayed, click here to view it in a web browser.

## FUNDING OPPORTUNITIES

### City of Knoxville Opportunity Youth Engagement Grant

- Deadline: February 23, 2024 at 4:30 p.m.
- Informational Meeting: February 1, 2024 at 12 p.m.
- Contact: Star Starks at [sstarks@knoxvilletn.gov](mailto:sstarks@knoxvilletn.gov)
- [Click here to apply.](#)

### City of Knoxville Youth Violence Prevention Week Micro-Grant

- Deadline: February 23, 2024 at 4:30 p.m.
- Youth violence awareness, education and prevention focused
- Contact: Star Starks at [sstarks@knoxvilletn.gov](mailto:sstarks@knoxvilletn.gov)
- [Click here to apply.](#)

### Knox County Community Development Block Grant

- Deadline: February 25, 2024 by 11:59 p.m.
- Construction, Infrastructure, Housing Stability and Public Service Focused
- Contact: Alanna McKissack at [alanna.mckissack@knoxcounty.org](mailto:alanna.mckissack@knoxcounty.org)
- [Click here to apply.](#)



Two grant application workshops were held in a hybrid format on January 24 and January 25, 2024. Across both workshops, 52 attended representing 34 different organizations. With the hybrid format, 21 attended in person at KCGCD's office and 32 attended online via Zoom.

### Questions Received During the Workshop:

Date	Person and Organization	Question and Answer
1/24/24	Matt Davis, disability Resource Center	<p>Q: Does asking for a lot in the request affect the likelihood of being funded?</p> <p>A: Ask for what you need, taking into consideration the leveraged dollars. We will look at what is manageable for the amount available.</p>
	Dev Barot, Second Harvest	<p>Q: Just to be sure, \$165,000 is the max ask for an application?</p> <p>A: \$165,000 is the amount that will be award in total for Public Service and Housing Stability projects</p> <p>Q: Oh, ok. So 165k total to be allocated among however many agencies receive funding?</p> <p>A: Correct</p>
	Simone Williams, My Daughters Journey	<p>Q: In regard to reimbursement, those approved for funding will receive a listing of approved expenditures?</p> <p>A: Yes</p>
	Mike Smith, Sertoma Center	<p>Q: How much is allocated to Construction and Infrastructure?</p> <p>A. It would be the estimated \$1.1 million minus the 20% Admin and 15% Public Services</p>

	Daniel Watson, Restoration House	<p>Q. Can we access previously funded Public Services?</p> <p>A. Previous Annual Action Plans and the Con Plan are located on our website for your review.</p> <p>Q. Are we seeing a trend in project funding?</p> <p>A. With COVID we saw an increase in funding so were able to fund more, but we expect the CDBG allocation to not change.</p>
	Michelle Kinzie, Community Coalition Against Human Trafficking	<p>Q: Is providing assistance to secure housing and sustain it allowable?</p> <p>A: It is a possibility</p>
1/25/24	Jani Whaley	<p>Q: Will you keep us updated and our applications go through the process? If our application moves forward or gets rejected?</p> <p>A: Applicants are able to see updated status updates in Neighborly.</p>
	Noah McBrayer Jones, Bridge Refugee Services	<p>Q: If this is an ongoing program should we list spent money in the Match column?</p> <p>A: No, think of this as funds for next year</p>
	Adam Montgomery, Knoxville Leadership Foundation	<p>Q. Are the populations listed considered LMI?</p> <p>A. Yes, documentation would still be required to be able to back it up.</p> <p>Q: Will contracts be retroactive if delayed?</p> <p>A: We will have to verify that with leadership.</p> <p>Q: What are you looking for with the Engineering Subservice investigation?</p> <p>A: For new construction only, Jessica Lindbom will follow up with you on what you need.</p>
	Lauren Lindback, YWCA	<p>Q: If our administrative office is within the City of Knoxville but serving clients in the County, are we still eligible?</p> <p>A: Yes</p>

## Questions Received by Email:

Date	Person and Organization	Question and Answer
1/19/24	Kelly Mainor, Interfaith Health Center	<p>Q: InterFaith would like to apply for funding next year under the public services area, but I wanted to touch base with you to make sure that was acceptable/appropriate since we have a pending contract for this FY that hasn't been signed/started yet?</p> <p>A: We suggest going ahead and applying as this will be your only opportunity for the next fiscal year for this funding source.</p>
	Ian Henderson, Knox Community Media	<p>Q: We are located in Downtown Knoxville. Many of our patrons are Knox County residents, but some also reside in City of Knoxville area codes. Does that make us ineligible for CDBG?</p> <p>A: The City of Knoxville also receives CDBG funds, so we are unable to use our dollars within those limits. You would have to be able to tie back the service directly to someone that lives within the county balance.</p>
1/23/24	Amy Jackson, CASA of East TN	<p>Q: CASA of East Tennessee currently receives grant funding through Knox County. Do you know if that makes us ineligible for this particular grant?</p> <p>A: You are still eligible to apply for this and any other grant applications we may release.</p>
	Tanika Harper, Shora Foundation	<p>Q: Can you clarify what "letters of commitment" are?</p> <p>A: Letters of Commitment are intended to be from additional funders or grants that you have received that will provide additional support to that program or project.</p>
2/12/24	Lori Sliwa, Catholic Charities	<p>Q. Can the physical shelter be located within the Knoxville City limits if you serve clients across Knox County.</p> <p>A. Yes, you must be able to show which residents are Knox County residents.</p>

	Mike Scripa, disABILITY Resource Center	<p>Q. What line items are approved for using the funds?</p> <p>A. In the application under the Funding Request section, you will be able to see the lines items allowable. We follow 2 CFR Part 200 Subpart E for allowable costs. Your costs must be a direct cost of the program. There is an option to list “Other” line items if it doesn’t fall in one of our standard categories.</p>
	Anna Engelstad, Habitat for Humanity	<p>Q: Does CDBG road construction need to be tied to all home construction into CDBG compliance</p> <p>A: HUD requires that we align any proposed street improvement (road construction) projects with one of the National Objectives for CDBG. With the goal of the road construction being to benefit LMI households, the application should include the total number of units that would benefit households ≤80% AMI or below. If you anticipate that the community would be mixed-income, you may outline that in the application and in the narrative provide an estimated number of units that will be reserved for LMI households.</p>

## Applications Received

Knox County received the following application totals for CDBG funds.

- Construction & Infrastructure: 8
- Housing Stability: 10
- Public Services: 21

## ANNUAL ACTION PLAN PUBLIC NOTICE

Knox County published a notice in the Knoxville Focus and on the Knox County website on March 18, 2024. Information regarding the Annual Action Plan comment period and public hearings were included in the Public Notice.

## ANNUAL ACTION PLAN PUBLIC HEARING

Knox County Grants & Community Development will host a hybrid Public Hearing on April 4, 2024, at 2:00 p.m.

### **ANNUAL ACTION PLAN PUBLIC COMMENT PERIOD PARTICIPATION**

Knox County residents are encouraged to share their verbal or written comments about the County's proposed Annual Action Plan. The proposed plan will be made available for public comment from March 18, 2024 through April 17, 2024. A digital copy of the Action Plan is on the KCGCD website and printed documents are available for inspection at the KCGCD offices, Knoxville Community Development Corporation, and the Knox County Public Library.

### **ANNUAL ACTION PLAN COUNTY COMMISSION HEARING**

The Program Year 2024 Annual Action Plan is slated to be heard at the April 22, 2024, meeting of the Knox County Commission.